

Diploma in Hospitality and Tourism Management

Introduction

The Diploma in Hospitality and Tourism Management is a comprehensive program designed to equip students with the essential skills and knowledge needed to excel in the dynamic and growing hospitality and tourism industries. Over a duration of 6 months, students will gain a thorough understanding of both sectors, with a focus on hospitality operations. The course covers key areas including hospitality management, customer service for hospitality and tourism, food and beverage services, front office operations, and tourism operations.

The course combines theoretical learning with practical, hands-on experience, preparing students for real-world challenges. Upon completion, students will be ready to enter the workforce or pursue further study in the fields of hospitality and tourism management. Following the 6-month academic phase, students will undertake 6-month industrial attachment, offering valuable experience in a professional setting to complete their diploma.

Course Objectives

- To equip students with a solid understanding of the hospitality and tourism industries, including their key sectors, operational processes, and current trends, enabling them to effectively contribute to these dynamic fields
- To develop practical skills in hospitality operations, focusing on front office management, food and beverage sectors, housekeeping, and guest relations, ensuring students are prepared for real-world challenges in the industry
- To foster a customer-centric mindset, teaching students the principles of exceptional customer service, effective communication, and conflict resolution, ensuring they can enhance guest experience and satisfaction
- To introduce students to tourism operations and destination management, providing them with the knowledge to support the growth of tourism businesses, including sustainable practices and strategic planning for tourism destinations
- To prepare students for professional careers in the hospitality and tourism industries by providing them with the opportunity for hands-on learning through an industrial attachment, bridging the gap between academic theory and real-world experience

Modules

- Introduction to Hospitality and Tourism
- Front Office Operations
- Housekeeping Operations
- Food and Beverage Service
- Sustainable Practices in Hospitality
- Customer Service for Hospitality and Tourism
- Industrial Attachment

For the detailed description of modules please visit our website at www.genetic.edu.sg

Entry Requirements

Age:

- 16 years old and above

Language:

- Grade C6 at GCE O level English or equivalent or
- IELTS 5.5 or
- TOEFL 525 (Paper base) or 196 (Computer base)
- Pass the English Proficiency Test conducted by Genetic Computer School

Academic:

- At least 1 pass at GCE 'O' Level with a minimum grade of C6 or equivalent or
- 10 years of General Education or equivalent or
- Mature students – minimum 30 years of age with at least 8 years of working experience

Course Duration

- 12 months
(6 months Studies +
6 months Industrial Attachment - subject to MOM approval)

Completion Criteria

- Minimum 75% attendance for Locals/PR or Non-Student Pass Holders
- Minimum 90% attendance for International Students
- Must pass all examinations and assessments for all modules
- Must complete Industrial Attachment/Alternative Project

Course Type

- Full Time

Intake

- Please visit our website for the intake dates

Certification

- Upon completion of this course, students will be awarded with Genetic Computer School Diploma in Hospitality and Tourism Management

Teacher-Student Ratio

- The average Teacher-Student Ratio for the school is 1:45. Minimum class size is subject to change and approval by Genetic Computer School.

Mode of Delivery

- Face-to-Face and
- Blended Learning

Payment Schedule

Diploma in Hospitality and Tourism Management	Local Student (For Singaporean/PR/Employment Pass and other passes)	ASEAN (Require Student Pass)	NON-ASEAN (Require Student Pass)
Application Fee	50	150	400
Course Fee	5,300	5,300	5,300
Administrative Fee	550	550	550
FPS Processing Fee	150	150	150
Total	6,050	6,150	6,400

- Application Fee is payable upon registration and is non-refundable
- All fees stated above are in Singapore Dollars and exclusive of prevailing GST rate of 9%, subject to changes by GCS

Miscellaneous Fee

For the detailed information on the miscellaneous fees please refer to our website.

Note: Miscellaneous Fees refer to any non-compulsory and non-standard fees which the student will pay only when necessary or applicable. Such fees are normally collected on an ad hoc basis by the GCS when the need arises.

Modes of Payment

- The modes of payment available are cash, cheque, cashier’s order, Telegraphic Transfer or Bank Transfer.

Fee Protection Scheme

- GCS adopts Insurance Scheme for all its students and engages the service of the LONPAC Insurance Bhd in compliance with the fee protection scheme of EduTrust. For more information on FPS please refer to our website at www.genetic.edu.sg

How to Apply?

Applicants can apply through our website (www.genetic.edu.sg) or call our programme consultant for more information of the course.

You can also e-mail us at info@genetic.edu.sg

Note:

- The minimum enrollment required to start a class is 8 students.